

Newsletter

Winter 2011

Welcome to the Winter 2011 igroup newsletter. Another year drawing to an end, and as we take a very quick look back it's amazing just how much we've achieved over the year.

We've consistently increased our customer base over the past year and are confident that we'll continue to do so. Thank you also to all our existing customers who have continued to work with us.

All of us at igroup wish you a wonderful Christmas season, and a happy, healthy new year.

Looking forward, there's a lot to get excited about. We're moving office early in January - staying at Daresbury Innovation Centre, but in a larger office. As we continue to grow the extra space will be invaluable. Welcome to Mel Farrelly, our latest addition to the team, who will be looking after the book-keeping.

We're expecting some apprentices to join us early in the year and have plans to take on more staff during the next 12 months.

Above and beyond.....

At igroup we pride ourselves on giving the best possible service to our customers. I'd like to share with you an example of how one of our team recently went "above and beyond" in order to save the day for a customer. Due to an internal error a customer's database had become corrupted - clearly a major problem.

The issue was noted at 2.30pm on a Friday afternoon, and in order to ensure that the customer suffered only minimal downtime, the technical consultant agreed to work over the weekend to resolve the issue. By 9.00 am on Monday morning all was working normally again. That's how igroup like to ensure the best possible service to customers.

People become really quite remarkable when they start thinking that they can do things. When they believe in themselves they have the first secret of success.

N V Peale

For everyone interested in electronic forms, either as a standalone product or as a bolt-on for SharePoint, we'd like to inform you that we have just released Dynamic Forms 2012 (Bahrain).

DF is a great alternative to InfoPath. If you're currently using any paper-based forms within your organisation, these can be quickly and easily transferred to electronic format, leading to lots of benefits for you: better efficiency; less errors; reduced admin time.

The latest version includes the following benefits:

- Microsoft Internet Explorer 9 compatibility
- specification of default font size and colour for answers if not already specified in form design
- new Group Checkbox control to allow selection/deselection of multiple answers during edit
- devices can be pre-provisioned with files
- new dynamic answer control

Call now on 0845 838 2184 to find out more.

If you're looking for a way to explain to end users how SharePoint will benefit them, here are a few reasons for you:

- SharePoint 2010 helps you and your team work better, faster, and smarter. Access the right people and information at the right time to make better decisions and get the job done. Plus, work comfortably and confidently in SharePoint 2010 with a familiar interface and direct connections to Microsoft Office.
- Work better together
Connect with your colleagues in new and creative ways. Easily find and work with people who have the right skills, expertise, and shared interests.
- Work faster
Quickly become more productive. SharePoint 2010 works seamlessly with technologies you currently use, including Microsoft Office, Microsoft Exchange Server, and Microsoft Unified Communications.
- Work smarter
Make better business decisions. Easily find the right business information—regardless of who created it, what format it's in, or where it lives.

igroup have recently been awarded the Microsoft "Digital Marketing" competency. This demonstrates our expertise in developing rich Internet solutions on Microsoft SharePoint 2010 for Internet Sites, Microsoft FAST Search Server technology and the Microsoft Silverlight browser plug-in. It means that we can offer you solutions that are highly functional, scalable, flexible and secure through a unified platform for intranet, extranet and Internet sites. Get in touch if you'd like more information.

A little bit of humour to brighten your day:

Q What is an astronaut's favourite key on a computer keyboard?

A The space bar.

"igroup specialise solely in SharePoint, to offer clients expertise and experience"



Microsoft Partner

Gold Digital Marketing

Silver Independent Software Vendor (ISV)